Professional Scrum Master

A Professional Scrum training course created by Ken Schwaber and Scrum.org

Professional Scrum Master™ (PSM) is an interactive, activity-based course where students gain a strong understanding of Professional Scrum and the role of the Scrum Master. Through a combination of discussion and exercises, students develop a deep understanding of the underlying principles of Scrum and the Agile mindset while learning the practices applied by successful Scrum Teams.

The course also includes a free attempt at the globally recognized Professional Scrum Master I (PSM I) certification exam.

Course Overview

In this two day class* students are challenged to explore the Agile and Scrum principles so they can better understand what to do when applying Scrum to support their teams and organizations.

The course, developed by Scrum.org, uses a combination of instructor-led and activity-based learning where students work together in teams. Professional Scrum Trainers (PSTs) bring their own Scrum Master experiences and stories to the class and use their skills as professional trainers to deliver the material using their own unique delivery style. The result is an engaging, enjoyable learning experience where students gain a deep understanding of Scrum theory and principles, the Scrum Master accountabilities and why each element of the Scrum framework is important.

Students leave this course with an appreciation for Professional Scrum, the agile mindset, and how to deal with common myths and impediments to agility. They gain the knowledge and understanding about how to choose and apply the appropriate practices and techniques that will be most beneficial for their Scrum Teams.

View the different Focus Areas covered within this class and others.

* When offered in-person, this course is generally delivered over two consecutive days. When offered as a Live Virtual Class, the course may be broken up into more, shorter days.

Course Learning Objectives

- Help Scrum Teams deliver value to their organization
- Understand the theory and principles behind Scrum and empiricism
- Understand how each part of the Scrum framework ties back to the principles and theory
- Understand uncertainty and complexity in product delivery
- Understand the meaning and importance of the Scrum values
- Learn what Done means and why it is crucial to transparency
- Know how to use the Product Backlog to plan with agility
- Understand the importance of self-managing teams, interpersonal skills needed, and the Scrum Master role
- Clarify the leadership role a Scrum Master play on the team
- Learn the skills and traits and behavior shifts required to be a Scrum Master

Scrum.org/PSM

Who Should Attend

This course is appropriate for students in any industry where teams are working to solve complex problems. The Professional Scrum Master course is for:
- Practitioners that are interested in starting a career as a Scrum Master
- Scrum Masters, Agile/Scrum Coaches and consultant looking to improve their use of Scrum
- Anyone involved in product delivery using Scrum

Assessment Certification

All participants completing the Professional Scrum Master course will receive a password to attempt the Professional Scrum Master I (PSM I) assessment. The industry-recognized PSM I certification requires a minimum passing score of 85%. PSM class participants who attempt the PSM I assessment within 14 days of receiving their free password and do not score at least 85% will be granted a 2nd attempt at no additional cost.

You are also entitled to a discount on the PSM II assessment once passing PSM I.

Why Scrum.org

Scrum.org training provides a hands-on, activity-based learning experience using a consistent set of materials around the world no matter which of our Professional Scrum Trainers (PSTs) is teaching the course. Each course explores real-world challenges to help students apply what they learn in their roles once back at work.

Each Scrum.org course is assigned 2 stewards who work with the PST community to crowdsource the maintenance of the courseware. The stewards are ultimately responsible for collecting input on the course materials, both those that exist and potentially additions to be made and provide updates as required.

On their path to becoming a PST, they must have several years of Scrum experience. Once PST candidates apply, they then go through an extensive process that includes: interviews, validation of knowledge, training, peer reviews and more.

PSTs bring their own style and experiences with a consistent delivery of Scrum.org training around the world, so you know each course we teach is aligned with Professional Scrum, and all of your teammates are learning from the same course materials.

Find out more about what makes Scrum.org different.